

Harste 6

8602 JX Sneek

The Netherlands

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(A) I am writing to express my concern about the mobile phone that I bought in your store last month.

(B) When I was on a trip in London I bought the mobile phone in your store. The mobile phone is working fine most of the time. Sometimes when I use my phone a lot the phone gets really warm and reacts slow when I scroll. I have heard stories about exploding phones and am worried that my phone will explode.

(C) I want you to take back my phone and check out what is wrong with it. The phone can be send to you by mail. After examining the phone I would be grateful if you could repair or replace the phone.

I look forward to hearing from you.

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